

# NCBDN *news*

## Board Appointments

The Governor's Office has reappointed **Dr. Esther Okeiyi** to serve a second term on the Board. Esther teaches dietetic students at North Carolina Central University and has been a wonderful asset to the Board, advocating licensure to students as they near graduation.

• • •

**Miriam Peterson** has also been reappointed by the Speaker of the House to serve a second term. Miriam works with Wake County Human Services, and has worked hard to assist the Board during the rule making process insuring that the rules adhere to and strengthen the law.

• • •

The President Pro Tempore of the Senate has reappointed **Julie Stewart** to serve a second term. As a professional member, whose primary practice is in management, Julie has served as the Board's Secretary for the last three years. Julie's hard work over 15 years ago helped to make licensure a reality for dietitians in North Carolina.

## Letter from the Chair

It is hard to believe that summer is almost over! Each summer season brings to an end the North Carolina Board of Dietetics/Nutrition's fiscal year. After the fiscal year ends, the Board undergoes its annual audit and prepares an Annual Report for the Governor. This report includes accomplishments for the past year and goals for the upcoming year. An important goal for the Board has always been to provide excellent service to licensees. Surveys have been conducted annually during the renewal period to determine ways to improve service to licensees. The Board has learned much from the survey responses and has used the information gained to make changes over the years.

The Board is taking this opportunity to share this year's survey with licensees and changes that are being made as a result of the responses received. This is the first year that the Board used an online survey service which turned out to save both time and money in determining the results. There were approximately 1800 renewal applications with survey information sent to licensees last January. Of those sent, 775 responded to some or all of the survey questions. The Board appreciates all licensees who responded and looks forward to even more responses in future surveys.

Many of the surveys returned expressed a desire for communication via email. The Board has requested email addresses from all licensees and approximately 500 of the over 1700 licensees have provided them. There are occasions, particularly when the North Carolina General Assembly is in session that important information can be sent in a more timely manner via email. However, because of the number of licensees who have not provided their email address, the Board will still communicate by telephone, regular mail and newsletters.

There were many appreciated comments regarding the Board's web site. The web site is undergoing a major change over the next few months. By January 2007, license renewal will be available online. Renewal applications and surveys will still be sent in the regular mail for those who have limited access to the internet. Online renewal will require the use of a credit card. Additionally, in the next few weeks license verification will be available online. The information provided for someone seeking verification includes the licensee's name, license number, the date of the original license, and the dates of subsequent renewals. There will also be links to product information and the home page will be changed to be more user friendly.

Sixty-four percent of those that completed a survey feel strongly that the Dietetic Practice Act needs to be amended to better protect the public from harmful nutrition practice. Over the years, many licensees have expressed the need for the law to be amended in order to keep up with the ever changing

*continued on page 6*



## Contact Us

**Carolyn Hannah,  
Executive Secretary,  
may be contacted in  
the following ways:**

North Carolina Board of  
Dietetics/Nutrition  
1500 Sunday Drive  
Suite 102  
Raleigh, NC 27607  
(919) 861-5580  
(800) 849-2936  
Fax (919) 787-4916  
info@ncbdn.org

**Kim Dove,  
the Board's Administrator  
may be contacted in  
the following ways:**

Kim M. Dove, RD, LDN  
(919) 831-0303  
(800) 878-1312 (FAX)  
kmdove@earthlink.net

**NCBDN website:**

**[www.ncbdn.org](http://www.ncbdn.org)**

## Lapsed Licensees

The North Carolina Board of Dietetics/Nutrition wishes to thank all those who renewed their license to practice for the 2006-2007 year. Overall, over 1828 renewed their licenses, 39 chose not to renew, and 35 allowed their licenses to lapse without renewing. Below is a list of persons whose license lapsed as of May 31, 2006. The Board is making every effort to determine if anyone listed is practicing dietetics without a valid license. In addition to contacting last known employers of those listed, the Board would appreciate any information you may have regarding any lapsed licensees.

Darlene E. Allen  
Las Vegas, NV 89128

Patricia L. Anastasio  
Cary, NC

Emilie Davis Balkman  
Jacksonville, FL

Heather E. Banks-Blackburn  
Henderson, NV

Amanda R. Bartlett  
Atlanta, GA

Pamela K. Berger  
Raleigh, NC

Brenda B. Boggs  
Asheville, NC

Samantha L. Borte  
Charlotte, NC

Dorothy Reddell Caldwell  
Raleigh, NC

Sarah E. Colby  
Grand Forks, ND

Azucena M. Datiles  
Chapel Hill, NC

Susan E. Diamond  
Wilmington, NC

Jamie T. Dilweg  
Chapel Hill, NC

Deborah M. Franciscy  
Raleigh, NC

Mark W. Groh  
Raleigh, NC

Dana Marie Hartley  
Greenville, NC

Pamela Hasell  
Gaffney, SC

Hugh C. Law, III  
Winston-Salem, NC

Polly A. Menaker  
Charlotte, NC

Jacqueline R. Miller  
Washington, DC

Stacey Lloyd Mobley  
Lafayette, IN

Hope Kathleen Must  
Hamilton, OH

Donna Meiwen Nowicki  
Hillsborough, NC

Amy B. Patton  
Horsham, PA

Shirlene H. Phillips  
Durham, NC

Lorie Ann Phillips  
Durham, NC

Beryl L. Rehn  
Charlotte, NC

Agnes Macfie Russell  
Winnsboro, SC

Alison Valentine Smith  
Cary, NC

Victoria Ann Spain  
Winterville, NC

Shannon B. Suggs  
Clayton, NC

Peter A. Valencic  
Euclid, OH

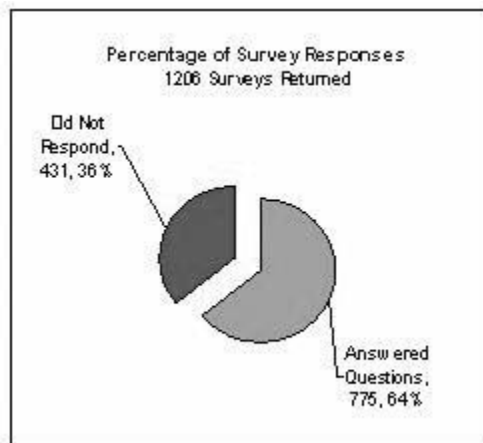
Melissa Elaine Walker  
Ashburn, VA

Billie Cheryl Welborn  
 Mooresville, NC

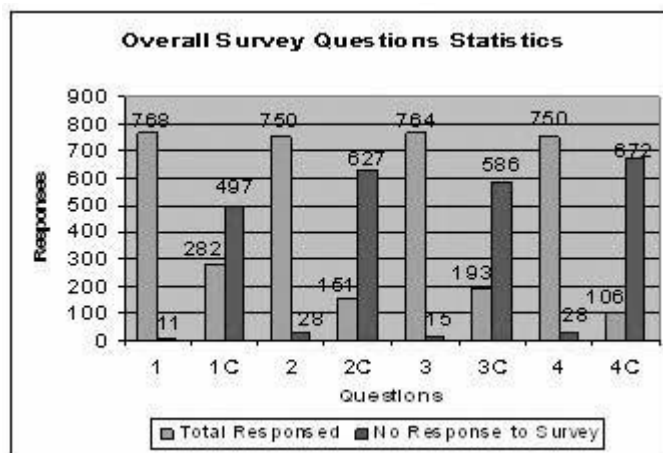
Georgeanna K. Welker  
Greensboro, NC

# 2006 NCBDN Survey Results

## Overall Responses Summary

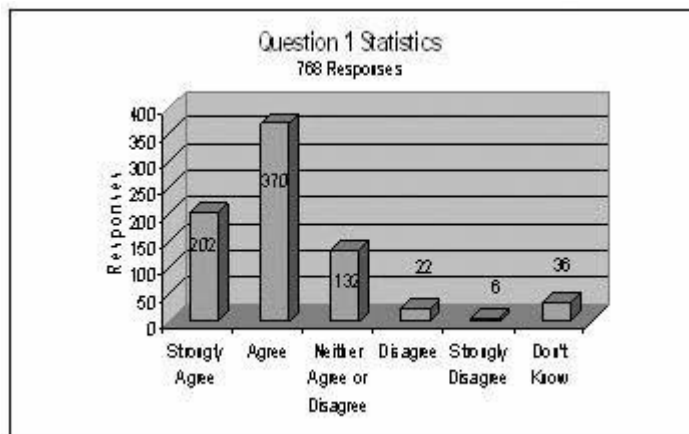


## Overall Question Responses



### Question 1

The NCBDN works to keep licensees informed of changes in government procedures that affect the Dietetics Practice Act and the regulation of the practice of nutrition care services.



### Top 5 results

E-mail..... 39%

Newsletter..... 16%

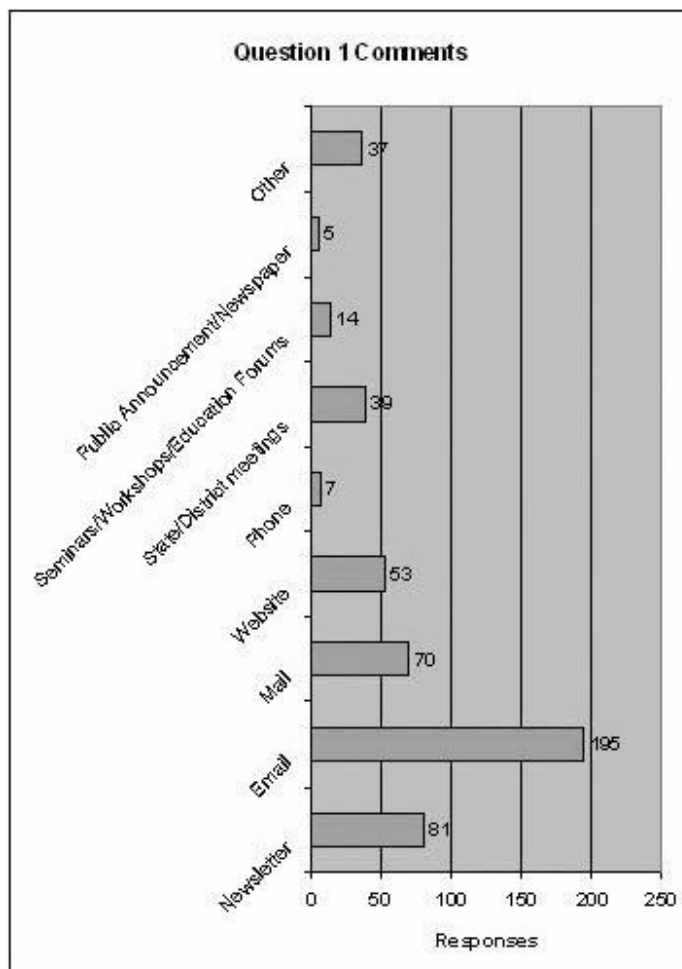
Mail..... 14%

Website..... 11%

State/District Meetings..... 8%

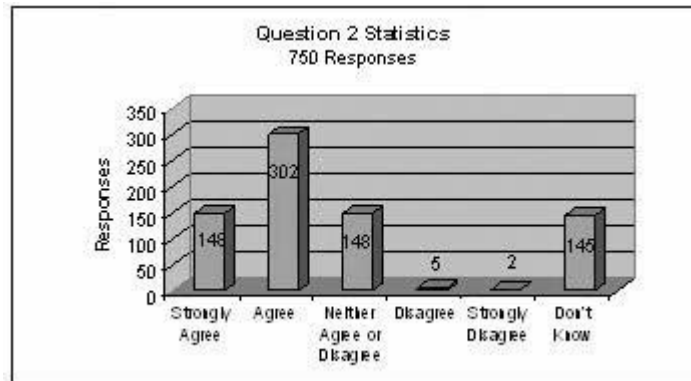
### Question 1 Comments

Please list ways to provide education to licensees regarding changes that impact the law.



## Question 2

The NCBDN Web site ([www.ncbdn.org](http://www.ncbdn.org)) is user friendly and helps to answer questions that I may have regarding the law and rules.

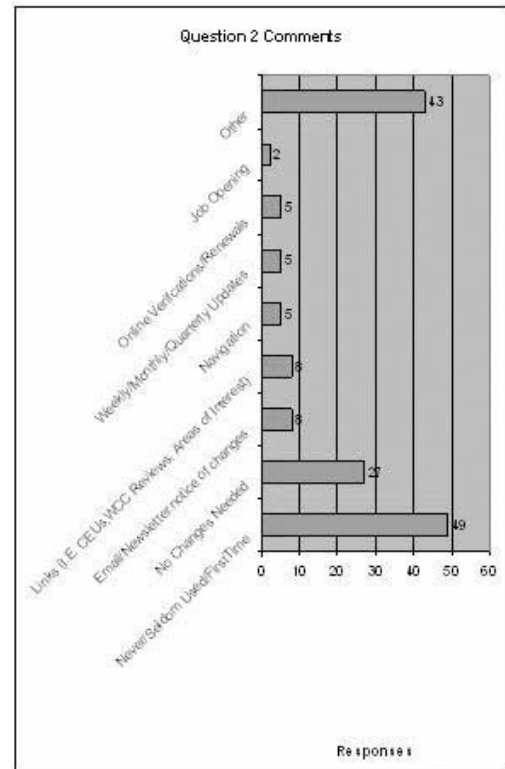


### Top 3 results

Never/Seldom Used/First Time ..... 33%  
 No Change/Good As Is ..... 18%  
 Notice of Changes by Email or  
 Newsletter and Links to Information  
 (I.E. CEUs, WCC Reviews, Areas of Interest) ..... 5%

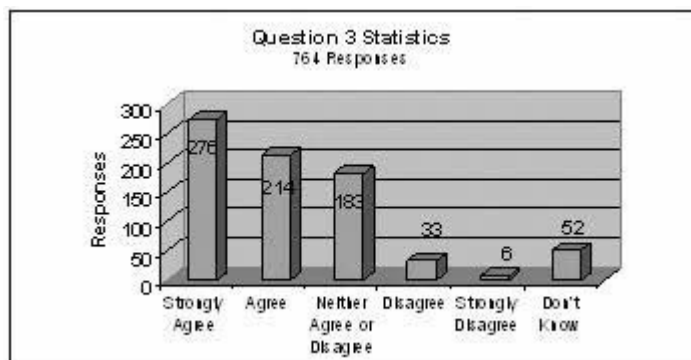
## Question 2 Comments

Please list ways to make the web site useful for you



## Question 3

The law should be amended to better protect the public from harmful nutrition practice

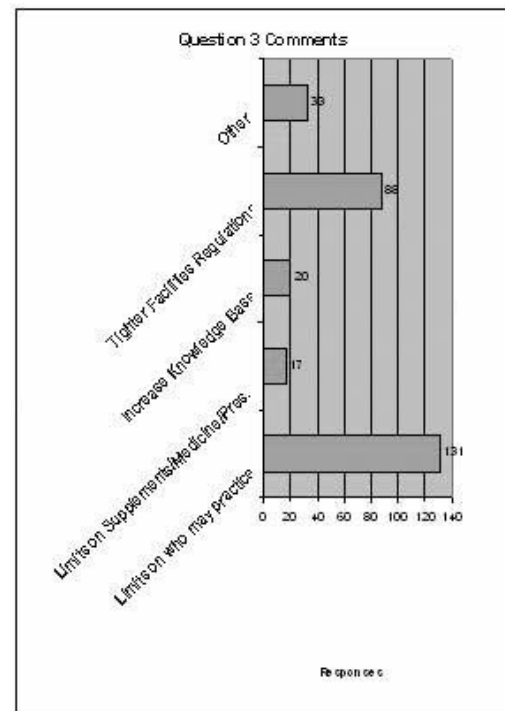


### Top 2 results

Limits on who may practice ..... 44%  
 Tighter Facilities Regulations ..... 31%

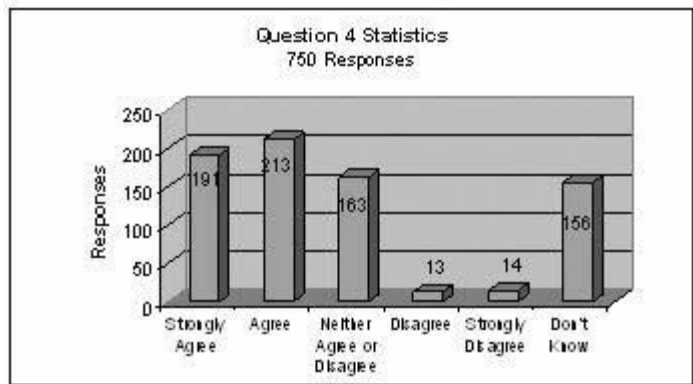
## Question 3 Comments

Please list changes in the law that you feel would better protect North Carolinians from harmful practice.



### Question 4

The Executive Secretarial staff has always been prompt to answer my questions either by telephone or email.

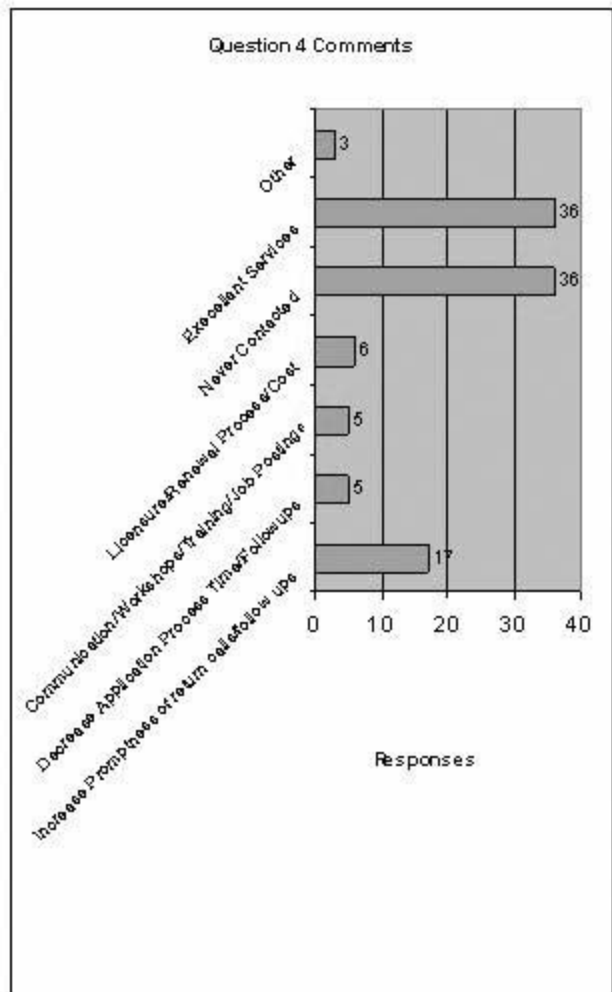


### Top 3 results

Never Contacted .....	32%
Excellent Service.....	32%
Increase promptness of return calls/Follow up .....	16 %

### Question 4 Comments

Please list ways that the staff can improve customer service for licensees.





**North Carolina Board of  
Dietetics/Nutrition**  
1500 Sunday Drive, Suite 102  
Raleigh, NC 27607

PRSRT STD  
US POSTAGE  
PAID  
PERMIT #1854  
Raleigh, NC

## **Letter from the Chair** *continued from page 1*

profession of dietetics. Changing who can legally practice the profession and having a clear scope of practice are two changes that need to occur. The Board is exploring ways to assist NCDA with amending the law in the 2007 General Assembly. Tracey Bates, President of NCDA, attended a NCBDN meeting in the spring to help come up with ways that the process can begin. Items discussed included:

- forming a Task Force with representatives from both NCDA and NCBDN to develop a strategy for amending the law;
- creating a list of possible candidates for the task force;
- amending NCGS 90-369 in order to expedite possible other amendments to the law; and
- developing a plan for the use of a lobbyist.

Finally, approximately seventy-five percent of responses to the survey felt that the Executive Secretarial staff is providing great service. They are to be commended for their hard work and their dedication to improving all areas of database management, weight control services management, financial management, and the renewal process.

## **Upcoming Board Meetings**

All Board meetings are open to anyone who would like to attend. If you would like to attend a meeting, please notify the Board one week in advance of the meeting. Board meetings are scheduled for September 20, October 18, November 15, and December 20. All meetings begin at 9:30 a.m. and are held in the conference room at OMG.

The Board office will be closed November 23 & 24, 2006, December 25 & 26, 2006 and January 1, 2007.